

WARRANTY INFORMATION

The GSWF (Global Supplier of Window Film) warranty applies to the Defender range of products (excluding accessories), which are used, transformed, and implemented in accordance with the requirements stated in the GSWF technical data sheets and application guides.

This warranty applies exclusively after online registration on our website within 30 days following the purchase of a GSWF Defender protection film.

This warranty starts from the purchase date of your GSWF protection film (installer invoice as a proof). This warranty exclusively covers the following defects: Yellowing, staining, cracking, blistering, and delaminating of the product.

You must verify and test the suitability of any information with respect to the Products for your specific application.

WARRANTY PERIOD

GSWF Global provides warranty (upon reference) to the listed quality films below for a duration of 5 years up to a lifetime warranty (compliant with the geographical area concerned*). The warranty period varies according to the film and geographical areas. (see table below).

Climate zone	Zone 1	Zone 2
Defender Platinum	Lifetime	Lifetime
Defender Ultimate	10	7
Defender Ultra	8	5
Defender Satin & Matte	10	7
Defender MAX	10	7
Defender Hydro	12	7
CHROMA GUARD	12	8
SMOKE	10	7
SPF 70 (Sunroof Protection Film)	10	7

These warranty durations are valid regardless of the product exposure (both vertical and horizontal).

*DEFINITION OF THE CLIMATIC ZONES

Geographical zone 1:

Germany, Andorra, Armenia, Austria, Azerbaijan, Byelorussia, Belgium, Bosnia and Herzegovina, Canada, Croatia, Denmark, United States of America (excluding states in zone 2), Finland, France, Georgia, Greenland, Hungary, Iceland, Ireland, Italy (north of Rome), Kazakhstan, Lichtenstein, Luxembourg, Moldova, Montenegro, Norway, Baltic States, Netherlands, Poland, Czech Republic, Romania, United Kingdom, Russia, Serbia, Slovakia, Slovenia, Sweden, Switzerland, Ukraine.

Geographical zone 2: Coeff 0.7

Afghanistan, South Africa, Albania, Australia (southern states), Bahamas, Barbados, Belize, Bangladesh, Bhutan, Burma, Bolivia, Brazil, Bulgaria, Cambodia, Cape Verde, Chile, China, Cyprus, Colombia, Korea, Costa Rica, Crete, Spain, Ecuador, United States of America (Arizona, Florida, Nevada, New Mexico, Texas, Utah), Fidji, FWI, Greece, Guatemala, Guyana, Haiti, Honduras, India, Indonesia, Caribbean Islands, Italia (south of Rome), Jamaica, Japan, Kyrgyzstan, Laos, Lesotho, Macedonia, Malaysia, Maldives, Malta, Mongolia, Nepal, Nicaragua, New Zealand, Uzbekistan, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Portugal, Dominican Republic, Sardinia, Salvador, Singapore, Sri Lanka, Suriname, Swaziland, Syria, Tajikistan, Taiwan, Thailand, East Timor, Turkey, Turkmenistan, Uruguay, Venezuela, Vietnam, Algeria, Angola, Saudi Arabia, Australia (northern states and desert areas), Bahrain, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Congo, Ivory Coast, Djibouti, Egypt, United Arab Emirates, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Iraq, Iran, Israel, Jordan, Kenya, Kuwait, Lebanon, Liberia, Libya, Madagascar, Malawi, Mali, Morocco, Mauritius, Mauritania, Mexico, Mozambique, Namibia, Niger, Nigeria, Oman, Uganda, Qatar, Central African Republic, Democratic Republic of Congo, Rwanda, Senegal, Sierra Leone, Western Sahara, Somalia, Sudan, Chad, Tanzania, Togo, Tunisia, Yemen, Zambia, Zimbabwe. All desert areas. All altitude areas above 1000 m.

THE WARRANTY DOES NOT COVER:

- Non-compliance with GSWF guides or instructions.
- Does not extend coverage caused by misuse, accident, misapplication, normal wear and tear, or dents from road debris impact, collisions and/or intentional damage of any kind
- Improper storage, installation, handling and/or use
- Products installed with known or visible manufacturing defects at the time of installation. It is the obligation of the installer to examine the products prior to installation for any defect of the products.
- Minor conditions such as stains, and scratches.
- Any damage to the wrapped surface due to improper wash techniques, automatic car washes or incorrect wash tools.
- Does not warrant paint protection film installed on headlamps or windscreens and is not responsible for any resulting damage or fines.
- The installation by a private individual is excluded from this warranty.

WHAT IS WARRANTED

Any manufacturing defect, and protection against yellowing, cracking, bubbling, or other failure related to the Defender material itself.

GSWF warranties provide full replacement of film only. GSWF will, remove or/and replace the GSWF product free of charge if solely due to a manufacturing defect. If GSWF is to replace the defect product, an authorized installer of choice will remove and reapply the defect product. During the warranty period, GSWF obligation as to repair or replacement with a similar product that are available at the time of the repair or replacement. The repaired or replaced product shall also remain subject to the warranty period, and any repair or replacement shall not extend the original warranty period or start a new warranty period. Any remedy beyond replacement of the material only is solely at GSWF's discretion.

You may obtain coverage under the warranty by providing GSWF with filled in warranty card, copy of original receipt for the product identifying coverage areas, along with a detailed description and photos of the claimed defect. If for any reason you are unable to provide the requested information, contact GSWF at gswfprotection.com.

This Warranty is transferable only when the new owner submits GSWF proof of the original date of installation and the original warranty card signed by the installer company.

LIMITATION:

Due to climatic effects the degradation of materials is a natural and unavoidable phenomenon. A modification of the transparency and brightness, as well as a slight peeling off at the edges and around the rivets are normal phenomenon which do not fall within the scope of this warranty.

Except where prohibited by law, GSWF and the installer/dealer of the product(s) shall not be liable for any loss or damage arising from the use of the product(s) whether direct, indirect, special, incidental or consequential, regardless of the legal theory asserted, including warranty, contract, negligence, or strict liability.

The warranty and remedies described above are the exclusive warranties available for the product(s). GSWF installers/dealers cannot modify or extend this limited warranty. GSWF will be solely responsible for determining the validity of all claims and reserves the right to deny claims that do not meet the above criteria. Replacement of the defective film is the exclusive remedy; liability does not extend to any other damages, incidental, consequential, **or otherwise.**

IMPORTANT NOTICE

All GSWF® products are subject to careful quality control throughout the manufacturing process and are warranted to be of merchantable quality and free from manufacturing defects when leaving the factory. Published information concerning all GSWF® products is based upon research which GSWF® believes to be reliable although such information does not constitute a warranty. Because of the variety of uses of GSWF® products and the continuing development of new applications, the purchaser should carefully consider the suitability and performance of the product for each intended use, and the purchaser shall assume all risks regarding such use. All specifications are subject to change without prior notice.